

## Thank you for supporting the Cricket!

Some instructions and general information for using your shiny new Cricket.

1. Don't forget to download the Cricket app from the app store 😊  
You cannot and should not operate the Cricket without it.
2. The Cricket remembers you! If you connect it to your phone, it will only allow you to connect to it in the future. Pulling out the Crickets battery for a few seconds will allow you to connect it to another phone.
3. The Cricket is sleeping most of the time – this helps save battery. When connecting to the Cricket with the app, it is better to first shake your bike or tap the Cricket to wake it up. Otherwise, it might take it a loooooong time to respond and connect.  
On detecting movement, the Cricket will go into an “awake” state for 30 seconds, allowing you to easily connect to it.
4. Range and reception – The Cricket works on BLE – Bluetooth Low Energy. We've tested the Cricket for up to 100 meters (330 feet) in a clear environment. However, installing the Cricket on a bike might significantly reduce the range.  
Points to remember:
  - a. The Cricket likes a line of sight to your phone – walls, trees and other obstacles might obstruct reception.
  - b. Your phone location is also important – placing your phone on a table is better than in your pocket. Placing it on a raised location (stacked on top of your wallet, or a book or any other item) is better than just on the table.
  - c. The Cricket hates metals. Yes, it's not easy when it comes to bikes, but we couldn't beat physics yet (or the laws of building antennas). If one position doesn't work best, try another – underneath the bike seat for instance. Try rotating or flipping the Cricket, every bike has its own characteristics.
  - d. Use caution when using the steel cable tie, once closed, it cannot be opened. It might also affect the Crickets range (it is metallic)
5. The Cricket adds two layers of protection on top of your lock, it cannot replace it! The Cricket will let you know when someone tampers with your bike, and will send out a beacon in case your bikes go missing. But your lock is still the thing that physically prevents theft. **Please read our end user license agreement thoroughly before using the Cricket.**

Please find more information on our website, Facebook page and by contacting us via email.

Link to our iOS app can be found at [www.b45h.com](http://www.b45h.com) (search for the “App Store” icon)

We hope you'll enjoy using your Cricket.

The Cricket team